

COMPLAINT FORM

Addressee:

UpToU Borowscy S.C. ul Piwoniowa 11, 05-825 Opypy
e-mail: biuro@uptou.pl

Consumer (name, surname, address):

.....

I hereby give notice that product
purchased by me on the day is defective.

The defect is
.....
.....

The defect was found on

In view of the above, on the basis of the Act of 23 April 1964, the Civil Code, I demand:

- the exchange of goods for new ones * (art. 561 § 1)
- free of charge repair of goods * (art. 561 § 1)
- reduce the price of goods by the amount of (in words:
.....) PLN/ EUR/ GBP*,
Please return the amount to the account
.....* (art. 560 § 1)
- I withdraw from the contract and ask for the price of the goods to be returned to
the account*
(art. 560 § 1)

Signature of the consumer: (only if the form is sent on paper)

.....

Date

.....

* delete as appropriate